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Book title	The Role of International Large-Scale Assessments; Perspectives from Technology, Economy, and Educational Research		
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Abstract	<p>Most attention in large-scale assessments on educational progress and outcomes addresses cognitive measures of student proficiency. In part, this focus is due to the assumption that “skills” are cognitive in nature and have a high predictive value in terms of productivity. However, the predictive value of cognitive scores on worker productivity and earnings is more modest than commonly assumed. In fact, attempts to relate cognitive test scores from surveys to economic output, although meritorious, require substantial liberties in the interpretation of data. At the same time, there is considerable evidence that noncognitive attributes of individuals related to school experience are as important as—or even more important than—cognitive attributes in predicting both school outcomes and economic productivity. Noncognitive outcome measurement is more challenging to assess than cognitive because of its highly diverse dimensions and difficulties in sampling performance on these dimensions. This chapter addresses the highly incomplete knowledge base on the potential importance of noncognitive aspects of students and schools, issues of measurement and assessment, and their predictive value on adult outcomes.</p>		

# Chapter 5

## The Utility and Need for Incorporating Noncognitive Skills Into Large-Scale Educational Assessments

Henry M. Levin

### 1 Introduction

2 International comparisons of educational systems have become increasingly com-  
3 mon as nations explore the potential of education for improving their citizenry and  
4 economic productivity. It is not unusual to see headlines in the news for any particu-  
5 lar country on how it ranks on the periodic surveys of the Program of International  
6 Achievement (PISA), International Adult Literacy Survey (IALS), Trends in Inter-  
7 national Mathematics and Science Study (TIMSS), and the Progress in International  
8 Reading Literacy Study (PIRLS). Countries take their rankings very seriously, and  
9 the media either praise their country's performance or decry it, calling for major  
10 educational reforms. At the same time, national and regional assessments compare  
11 different regions and educational entities on the quality of their educational sys-  
12 tems, primarily using the metrics of student achievement as the guide.

13 It is hardly surprising that the notion of a good school or good educational per-  
14 formance is viewed through the prism of student achievement as represented by  
15 standardized test scores. In the United States, real estate brokers use achievement  
16 results to suggest the desirability of a particular residential neighborhood. School  
17 districts feel pressed to raise their test scores as the primary indicator of their edu-  
18 cational quality. Parents view the educational promise of their children in terms of  
19 how well they do on such tests. And, of course, governments set out accountability  
20 standards on the basis of test results as well as sanctions for poor test performance  
21 such as those of the No Child Left Behind law. Correspondingly teachers and prin-  
22 cipals seek ways to focus on raising achievement, even if it means narrowing the  
23 curriculum to the subjects being tested and teaching primarily through strategies  
24 that put instruction in the form of test formats and test practice. Clearly, there are  
25 many advantages to the use of standardized testing, whether domestically or inter-  
26 nationally. What students learn should be assessed, and few would question that  
27 knowledge, and abilities to use that knowledge, are essential for human function.

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28 But, at least some of the attractiveness of cognitive test scores is due to the fact  
29 that the assessment of cognitive skills has developed to the point where they are  
30 relatively easy to measure. A relatively small sample of test performance can be ob-  
31 tained at low cost and with what appears to have predictive validity for individuals,  
32 at least for further academic performance and occupational placement and earnings.  
33 Of course, this type of psychological testing has a long history of development. In  
34 contrast, systematic assessment of other personality characteristics that may also  
35 predict both academic and economic productivity is far less developed in educa-  
36 tional assessments. Such social and behavioral aspects or measures of personality,  
37 or what are commonly called noncognitive measures, are more complex in terms of  
38 their underlying definitions, structure, and measurement, and there are many more  
39 of these dimensions suggested in the literature. For these reasons, they are likely to  
40 be more difficult to measure in the streamlined way—conventional testing—that is  
41 used for cognitive outcomes. Unfortunately, even their terminologies differ among  
42 disciplines and authors. In some cases they are called noncognitive, and in others,  
43 affective, or social, behavioral, and emotional. For purposes of parsimony, I will use  
44 these terms interchangeably, even though I recognize they may have very different  
45 meanings in different contexts. My main concern will be to differentiate them from  
46 the knowledge and skills that we normally measure with the use of cognitive test  
47 scores.

48 This chapter argues that both domestic and international educational assessments  
49 should expand their measures of educational outcomes to take account of the devel-  
50 opment of noncognitive student attributes that are required for productive economic  
51 and democratic participation and personal development. Some would assert that the  
52 main ingredient for productive adulthood is the knowledge and abilities acquired,  
53 and that these are best measured through cognitive testing. However, that view is  
54 countered by the fact that microeconomic studies show that such tests explain only  
55 a relatively small portion of the variance in earnings and supervisory ratings and  
56 a minor portion of the statistical relation between schooling attainments and eco-  
57 nomic outcomes. This is not to argue the irrelevance of what is measured by the test  
58 scores to adult outcomes and economic results, but only that they account for much  
59 less power in molding adult outcomes than is normally assumed and should not be  
60 used exclusively as a statistical measure to evaluate the educational merit or quality  
61 of educational systems. Cognitive achievement is important and should continue  
62 to be assessed. But it is a highly incomplete category for measuring student and  
63 adult success. This chapter sounds an appeal to consider the potential importance of  
64 noncognitive skills and dimensions of human behavior as they comprise important  
65 adult competencies and the role of schools in developing them. But first we must  
66 acknowledge them, conceptualize their roles and identities, and measure them. The  
67 latter is where large-scale assessment ultimately enters the picture. What follows is  
68 designed to make the case.

69 Consider the following presentation by Alex Inkeles, one of the foremost social  
70 psychologists of personality, in his study of individual and societal productivity.  
71 Inkeles (1966) relied on a functionalist framework to identify the requirements of  
72 competent adulthood and the “socialization of competence”:

73 To perform effectively in contemporary society, one must acquire a series of qualities I  
74 believe to be developed mainly in the socialization process. Effective participation in a  
75 modern industrial and urban society requires certain levels of skill in the manipulation of  
76 language and other symbol systems, such as arithmetic and time; the ability to comprehend  
77 and complete forms; information as to when and where to go for what; skills in interpersonal  
78 relations which permit negotiation, insure protection of one's interests, and provide main-  
79 tenance of stable and satisfying relations with intimates, peers, and authorities; motives to  
80 achieve, to master, to persevere; defenses to control and channel acceptably the impulses to  
81 aggression, to sexual expression, to extreme dependency, a cognitive style which permits  
82 thinking in concrete terms while still permitting reasonable handling of abstractions and  
83 general concepts; a mind which does not insist on excessively premature closure, is tolerant  
84 of diversity, and has some components of flexibility; a conative style which facilitates rea-  
85 sonably regular, steady, and persistent effort, relieved by rest and relaxation but not requir-  
86 ing long periods of total withdrawal or depressive psychic slump; and a style of expressing  
87 affect which encourages stable and enduring relationships without excessive narcissistic  
88 dependence or explosive aggression in the face of petty frustration. This is already a long  
89 list and surely much more could be added. (Inkeles 1966, pp. 280–281)

90 What is striking about this list is the complexity of an expert's view on what needs  
91 to be developed in the human personality for adult competence in modern life and  
92 the relatively limited role of standardized tests for shedding light on these compe-  
93 tencies.

94 In subsequent work, Inkeles and Smith (1974) developed an index of modernism  
95 composed of many items, reflecting the following: informed citizenship; personal  
96 efficacy; independence and autonomy relative to traditional sources of influence in  
97 making personal decisions; and openness to new experience and ideas constructed  
98 with 19 subscales. These scales were used to measure "modernity" among almost  
99 6,000 men in six developing countries—Argentina, Bangladesh, Chile, India, Israel,  
100 and Nigeria—using a stratified sample to obtain representation of distinct occupa-  
101 tions and rural and urban populations. The researchers also formulated a range of  
102 socialization variables that could influence modernity attitudes: education, work  
103 experience, contact with mass media, consumer goods possessed, father's educa-  
104 tion, urbanism of residence, skill level, length of urban residence, modernity of  
105 workplace, modernity of home, and school background. This combination of vari-  
106 ables was able to explain statistically between 32–62 % of the variance in modernity  
107 scores, considerably higher than most earnings equations among individual adults,  
108 even today. In all six countries, education was the most powerful statistical influ-  
109 ence, at least two to three times more powerful than any other influence in standard-  
110 ized coefficients.

111 The sheer breadth of both the underlying theory and empirical findings of the In-  
112 keles framework highlight the narrowness of the measures of educational outcome  
113 on which our international surveys are focusing. That is, schools have far more  
114 impact on important components of human formation that matter in the workplace,  
115 community, and home than just what is measured by test scores. In this chapter I  
116 will not attempt to develop new empirical information, largely because there al-  
117 ready exists an impressive pattern of evidence that suggests: (1) schools influence  
118 personality traits that are determinants of both achievement and work productivity;  
119 and (2) by limiting attention only to the cognitive test scores dimension of educa-

120 tional outcomes, we are influencing the establishment of educational policies that  
121 are likely to restrict social and economic productivity.

122 I will recommend that large-scale assessments, both international and domestic,  
123 move beyond the focus on cognitive test scores to embrace a larger set of potential  
124 educational outcomes including student attitudes, behaviors, and other noncogni-  
125 tive measures that are important for explaining valuable individual and social out-  
126 comes including economic productivity. I recognize that there is no simple dividing  
127 line between so-called cognitive and noncognitive educational results or skills im-  
128 parted by the educational system. Although we may refer to noncognitive attributes  
129 or skills as social and behavioral attributes, it is clear that they can be heavily bound  
130 up with cognitive knowledge. As a working distinction we can distinguish the cog-  
131 nitive attributes that are measured by test scores, a category limited to knowledge  
132 in particular test domains or subjects, and modes of measuring these domains or  
133 subjects as the cognitive focus of schools. In contrast this chapter refers to noncog-  
134 nitive skills essentially as those that are generally viewed as attitudes, behaviors,  
135 and values that contribute to adult competencies.<sup>1</sup> We should keep in mind that  
136 some of these interact with cognitive skills such as problem-solving ability, where  
137 modes of analytic and relational thinking must draw upon a knowledge base. While  
138 the distinctions between cognitive and noncognitive will not be sharply delineated,  
139 they will be sufficiently differentiated to understand the thrust of the arguments.

## 140 **The Test Score Image and Reality**

- 141 • Few college educated individuals will forget their college entrance scores (e.g.,  
142 SAT) or test scores for graduate or professional school admissions, even after  
143 many decades.
- 144 • Academics have fought bitterly over the origins of IQ (phenotype or genotype),  
145 but few question the importance and social value of IQ as they take pride and  
146 ownership in their own high IQs.

147 Cognitive testing has an impressive history. Its development and sophistication  
148 have far outpaced assessment in noncognitive areas of performance in its precision,  
149 statistical analysis, and widespread adoption. The test score illusion is that we tend  
150 to overstate the importance of tests in accounting for human productivity. At both  
151 individual and societal levels, they carry considerable influence. But, their impor-  
152 tance is greater in the popular imagination than the evidence supports. The advent  
153 of human capital theory in economics had important and deservedly profound ef-  
154 fects on the thinking about the link between education and economic output. Edu-  
155 cational investments became viewed as investments in human beings that increased

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<sup>1</sup> The most ambitious and encyclopedic review of personality characteristics as they relate to economic outcomes is found in the comprehensive and magisterial treatment by Almlund et al. (2011). Also see Borghans et al. (2008a).

156 productive skills, leading to greater productivity and economic output. Little was  
157 said about the nature of such skills. In his pioneering work on human capital, Gary  
158 Becker (1964) provides almost no analysis of the skills that are encompassed by  
159 human capital. And the vacuum on precisely what skills were developed through  
160 human capital investments—and the vacuum filler of educational attainment data—  
161 combined to make the years of education attained as the standard measure of human  
162 capital. The most comprehensive and widely used sources of data such as the U.S.  
163 Census or household surveys on earnings of workers reported the amount of educa-  
164 tion attained, but not test results.

165 Measures of educational attainment in terms of number of years of schooling  
166 are highly errorful measures. These are self-reported and lack information on areas  
167 of study, educational quality, rigor of courses, and student effort. As a result it was  
168 logical to seek data sources that had more direct measures of academic attainment,  
169 and test results were a more direct verification of skills than the amount of time  
170 spent in schools. It seemed reasonable that most of what was learned in schools  
171 could be measured by test scores.

172 This perspective was first questioned by Gintis (1971) and Bowles and Gintis  
173 (1976) in the decade following the human capital revolution in their attempt to show  
174 that school organizations reflect the practices of employers in student development  
175 where many similar noncognitive demands are placed on both students and work-  
176 ers. More recently, Bowles et al. (2001) summarized much of the ensuing research  
177 that has addressed this phenomenon. One of their most salient findings is that only  
178 a small portion of the overall statistical impact of schooling on earnings can be ex-  
179 plained by test scores per se. A summary of 25 studies over a period of four decades  
180 (late 1950s to early 1990s) provided 58 estimates of earnings functions where test  
181 scores were available. Starting with the conventional human capital formulation in  
182 which demographics, socioeconomic status, and schooling are used as explanatory  
183 variables for predicting earnings, they estimate the coefficient for the schooling  
184 contribution to earnings (usually measured by years of education). They then posit  
185 that if the schooling variable is a just a rough proxy for achievement, it is highly  
186 errorful relative to a direct measure of what is learned and contributes to produc-  
187 tivity, a measure of test scores. By adding the test score to the equation, they can  
188 test “how much” of the “naïve” schooling effect indicated by monetary returns to  
189 years of schooling is reduced by a direct measure of cognitive skill created through  
190 education. Across the 58 estimates they find that the schooling coefficient retains  
191 about 82 % of its “naïve” value, suggesting that most of the effect of schooling on  
192 earnings is due to factors other than those measured by standardized tests (Bowles  
193 et al. 2001, pp. 1147–1150)

194 It is almost an article of faith among policymakers and the general public that  
195 the impact of cognitive skills in labor markets is rising. Much of the support for  
196 this view comes from the evidence of one well-constructed study that compares  
197 test score impacts on earnings between 1978 and 1986 and finds that there was a  
198 rise in hourly wage over those years based on returns to mathematic scores (Mur-  
199 nane et al. 1995). But an analysis of a wider range of studies finds no such trend  
200 among 65 estimates from 24 studies reflecting a 30-year period (Bowles et al. 2001,

201 pp. 1154–1156). This study not only found no rising trend, but relatively small  
202 estimated impacts of mathematics achievement on wages. A standard deviation in  
203 test score was associated with a 10 % increase in wages, equal to about one year  
204 of schooling. Of special pertinence is that no existing educational intervention has  
205 shown effects even close to one standard deviation. Of the relatively few that seem  
206 to improve mathematics achievement, it is rare to find results that exceed one-fifth  
207 of a standard deviation. A study for the United finds no increase in the returns to  
208 cognitive skills for the period 1995–2004, the most recent period found for these  
209 studies (Vignoles et al. 2011). The overall support for the rising effect of cognitive  
210 skills is absent or mixed in other research studies and is beset with methodological  
211 issues (Cawley et al. 2001), which should at least raise a caution flag in asserting  
212 rising returns.

213 The exaggeration of cognitive impacts of workers on worker productivity has  
214 also been a feature of the literature on using test scores directly for worker selection.  
215 The most important public use was that by the U.S. Employment Service, which  
216 used the General Ability Test Battery (GATB) to rank workers for referral to em-  
217 ployer requests for candidates. The GATB includes subtests of intelligence, verbal  
218 aptitude and numerical aptitude as well as a range of other measures. State employ-  
219 ment services informed prospective employers that they would refer the most pro-  
220 ductive applicants for consideration on the basis of the GATB rankings. However,  
221 there was considerable controversy over the practice of norming the rankings sepa-  
222 rately within race so that two individuals of different races with different raw scores  
223 might have the same percentile ranking. Because blacks had considerably lower  
224 scores on the GATB, the normalized rankings for blacks had a much lower GATB  
225 score than a white with the same ranking. The National Research Council of the Na-  
226 tional Academy of Sciences and National Academy of Engineering formed a panel  
227 that was asked to focus especially on the validity claims for GATB and other em-  
228 ployee tests that were asserted to have predictive validities of .6–.7 on supervisory  
229 ratings of worker productivity according to leading advocates (Hartigan and Wigdor  
230 1989). The study panel found that the estimated predictive validities were vastly  
231 inflated by questionable procedures, so the best estimate of validity was about .25,  
232 a dramatic reduction from the claims. Thus, the tests used to refer workers to em-  
233 ployers accounted for only about 6 % of the variance in performance, leaving 94 %  
234 to be explained by *other* characteristics of workers. More recent summaries of the  
235 empirical literature across many different studies and measures support this modest  
236 finding (Sackett et al. 2001).

237 Even well-specified earnings functions that include more than one direct mea-  
238 sure of cognitive skill and many other covariates show low total explained variance,  
239 typically one third or less (Murnane et al. 2001). And the cognitive measures in  
240 themselves show “modest” relations to earnings (Murnane et al. 2000). Clearly cog-  
241 nitive abilities are important for many important dimensions of adult performance,  
242 including economic, civic, and personal demands upon individuals. But they are  
243 far from dominant in explaining economic and social outcomes and are probably  
244 considerably less important than commonly believed. Yet the domestic and interna-  
245 tional comparisons of educational achievement focus almost exclusively on these.



246 In the next section we address what is known about noncognitive aspects of school-  
247 ing and work performance.

## 248 **Multiple Sources of Support for Noncognitive Measures**

249 When one reviews many different sources of information, the importance of social  
250 and behavioral competencies beyond cognitive skills is apparent. In this section, I  
251 will provide brief glimpses of a number of these sources.

### 252 *Employer Needs*

253 It is common for employers to explain that they seek workers both with good cog-  
254 nitive skills and social/behavioral competencies to qualify for employment. This is  
255 not a new phenomenon. Almost three decades ago, the National Research Council  
256 convened a panel to set out the competencies that employers desired (National  
257 Research Council 1984). The panel, composed almost entirely of employers from  
258 a large range of business sectors and a few government agencies, was charged with  
259 studying and formulating the set of core competencies that they would want among  
260 the high school graduates they employ.<sup>2</sup> The motivation of the NRC for forming  
261 the panel was to recognize the knowledge needs of the changing workplace for  
262 high school graduates. Panel members were asked to work closely with supervi-  
263 sors in their human resources departments to get a ground-level view of worker  
264 requirements.

265 The panel developed a comprehensive list that was heavy on cognitive require-  
266 ments such as command of the English language, reasoning, reading, writing,  
267 computation, and knowledge of basic science and technology. But the panel found  
268 the same level of concern by human resource supervisors for a substantial list of  
269 behavioral and social worker characteristics on “Interpersonal Relationships” and  
270 “Personal Work Habits and Attitudes.” These included such attributes as interacting  
271 in a socially appropriate manner; demonstrating respect for the opinions, customs,  
272 and individual differences of others; handling conflict maturely; and participation  
273 in reaching group decisions. They also included a realistic positive attitude toward  
274 one’s self; self-discipline, including regular and punctual attendance and depend-  
275 ability; ability to set goals and allocate time to achievement of them; and capacity to  
276 accept responsibility (National Research Council 1984). To the degree that national  
277 testing such as the National Assessment of Educational Progress (NAEP) and the  
278 international comparisons of educational achievement are motivated by preparation  
279 for the workplace and economic productivity, their results largely ignore these per-  
280 spectives in providing information on educational preparation.

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<sup>2</sup> In the spirit of full disclosure, I was the “token academic” on this panel.

281 The Employer Employment Survey in the early 1990s, sponsored by the US De-  
282 partment of Education, surveyed more than 4,000 employers “to identify employers’  
283 practices and expectations in their search for a skilled and proficient work force.”  
284 When asked to identify the recruitment characteristics that they used to make hiring  
285 decisions on a scale of 1–5 (with 5 being the highest), applicant’s attitude was 4.6  
286 and communication skills were 4.2, the two highest in the survey. Tests adminis-  
287 tered by the firm, academic grades in school, and reputation of applicant’s school  
288 were at 2.5 or 2.4, at the bottom of the list (Zemsky and Iannozzi 1995).

289 The latest National Employer Skills Survey for England 2009 (Shury et al. 2010)  
290 is notable for its lack of discussion of academic skills. The survey finds that about  
291 one fifth of the enterprises are affected by a skills gap, but for 71 % of these, the  
292 “main cause” is lack of experience and recent recruitment. Thus, it is no surprise to  
293 find that 64 % of employers were concerned with a lack of technical, practical, or  
294 job-specific skills. A third of employers implicated a lack of motivation on the part  
295 of workers. Employers also were concerned about such skills as customer-handling  
296 (41 %), problem-solving (38 %), and team-working (37 %), with literacy and nu-  
297 meracy further down the list. That is, social and behavioral skills were important  
298 challenges for UK employers in this recent study.

299 It seems obvious that from the perspective of employer concerns, both in the past  
300 and more recently, there is at least as much concern for the noncognitive attributes  
301 of workers as for the cognitive ones. Indeed, the former may even be a stronger  
302 source of concern.

### 303 **Cognitive or Noncognitive Effects**

304 The Perry Preschool is best known for its role as the earliest study showing substan-  
305 tial long-term effects of preschool. The study followed the lives of 123 persons who  
306 had been randomly assigned as 3–4-year-olds to experimental treatment and control  
307 groups where the experimental group was enrolled in the preschool program. The  
308 subjects were black inner-city children from poverty families. Study participants  
309 were followed up to the age of 40 for their educational results and life experiences.  
310 The experimental students showed initial intellectual and literacy gains over the  
311 students in the control group, but the differences faded out in the early elementary  
312 years. Yet when comparisons were made of life accomplishments, the Perry Pre-  
313 school participants did substantially better than the control group in terms of edu-  
314 cational attainments, reduction in crime, earnings, employment, and welfare costs  
315 (Schweinhart 2010, p. 161). For example, 28 % of the Perry participants had been  
316 convicted of a crime by age 40, relative to 52 % of the control group, and earnings  
317 were about one third higher. High school graduation rates were higher for the Perry  
318 group, and their attitudes toward school were more positive. Evaluations of the in-  
319 vestments in Perry Preschool show a high return (Heckman et al. 2010). These types  
320 of outcomes are important to both the individuals who benefited and society, even  
321 though they do not seem to be attributable to the early test results. One interpreta-

322 tion is that Perry mainly had an influence on school readiness and other noncogni-  
323 tive behaviors that contributed to the increase in school and life success.

324 A different challenge is the puzzle of the findings on the economic success and  
325 social experience of students who acquire the General Education Development  
326 (GED) credential in lieu of graduating from high school. The purpose of the GED  
327 is to credential dropouts as equivalent to high school graduates if they succeed on  
328 the GED examination. Heckman and Rubinstein (2001) found that they do about  
329 as well on a cognitive test as high school graduates who do not enroll in college.  
330 But their earnings patterns are considerably below high school graduates, and when  
331 adjusted for their cognitive performance, are even lower than those of high school  
332 dropouts who do not take the GED. In addition, their ultimate education attainment  
333 also lags behind that of dropouts who did not take the GED. The authors conclude  
334 that the GED recipients have lower noncognitive skills that count in employment,  
335 and this interpretation is buttressed by a measure of illicit activity that is higher for  
336 the GED students than for the non-GED dropouts or high school graduates.

337 A third potential example is that of the Tennessee Class Size or Star experiment  
338 in which students in grades from kindergarten to grade three were assigned to large  
339 classes (23–25 students) or small classes (13–17 students) at random in the schools  
340 chosen for the experiment. Students could receive from one to four years of the  
341 small-class treatment or none. In his review of the study, distinguished statistician  
342 Fred Mosteller called the study “...one of the most important education investiga-  
343 tions ever carried out” (Mosteller 1995). Test results showed moderate achievement  
344 advantages in reading, word study, and mathematics that increased with the dura-  
345 tion of the treatment. But perhaps what is most surprising is the substantial differ-  
346 ence in graduation rates almost a decade later. This was particularly so for the dis-  
347 advantaged students—those eligible for a free or reduced cost lunch. Disadvantaged  
348 students with smaller classes for four years had graduation rates 18 % points higher  
349 than similar students who had attended only regular size classes, 88–70 %. This was  
350 found to be well beyond the predictive effect of the early academic achievement  
351 that was experienced, suggesting that noncognitive effects accounted for at least  
352 a portion, and perhaps a large portion, of the higher graduation performance (Finn  
353 et al. 2005). Insights into a mechanism for explaining this noncognitive effect is  
354 found in a recent study that linked class size reduction to improving student learning  
355 behaviors (Dee and West 2011).

356 An intriguing study (Lindqvist and Vestman 2011) from Sweden evaluated cog-  
357 nitive and noncognitive dimensions of military enlistees (enlistment is a mandatory  
358 requirement for all Swedish males). All enlistees filled out an extensive question-  
359 naire with 70–80 questions. A certified psychologist was provided with this infor-  
360 mation as well as measures of cognitive ability and other attributes. Following a  
361 specified set of procedures, the enlistee was interviewed by the psychologist and  
362 evaluated according to the perceived ability of the conscript to cope with the psy-  
363 chological requirements of military service. Each conscript was given a score ac-  
364 cording to the same distribution used for the cognitive ability score. Using a random  
365 sample of men born between 1965–1984, the authors evaluated the impact of cog-  
366 nitive and noncognitive measures on wages, unemployment, and annual earnings.

367 They found that men who do poorly in the labor market lack noncognitive abilities.  
368 In contrast, cognitive ability is a stronger predictor of wages and earnings for work-  
369 ers with earnings above the median.

### 370 *Schools and Noncognitive Outcomes*

371 One question that might arise is whether schools can actually change noncognitive  
372 outcomes. Relatively little attention has been devoted to systematic consideration of  
373 this question and its measurement because there is not the body of rigorous research  
374 available that exists for cognitive measures. However, considerable attention has  
375 been devoted to this subject in early childhood education, where attempts have been  
376 made to see if students are “school ready”.

377 Cognitive control, self-regulation, or executive function (EF) is the focus of a  
378 study testing directly whether a noncognitive skill can be taught effectively. Dia-  
379 mond et al. (2007) evaluated The Tools of the Mind curriculum, a framework that  
380 contains 40 EF-promoting activities. Students and teachers were assigned randomly  
381 to The Tools of the Mind curriculum and an alternative. The Tools of the Mind  
382 curriculum not only had significant effects in promoting greater EF, but the higher  
383 EF in itself was associated with higher standardized measures of reading. The im-  
384 portance of this finding is magnified by the fact that EF has been more strongly  
385 linked to school readiness than cognitive measures (Blair and Razza 2007). A more  
386 extensive, recent randomization study confirms the findings on the educational ef-  
387 fects of The Tools of the Mind curriculum, and particularly its impact on social  
388 development of the child and improvement of classroom experience (Barnett et al.  
389 2011). Distinguished psychologist Albert Bandura (1997) has also maintained that  
390 there is an impressive knowledge base showing that self-efficacy (the belief that one  
391 can influence a personal outcome) can be conditioned in the young in his extensive  
392 lifelong study of self-efficacy.

393 Clearly, not all prekindergarten experiences contribute to children’s school readi-  
394 ness, as evidenced by a more general study that focused on prekindergarten impacts  
395 on school cognitive outcomes and behavior problems without examining the pro-  
396 gram specifics (Magnuson et al. 2007). In contrast, The Tools of the Mind studies  
397 highlight that the specific goals of the preschool program are central in determining  
398 whether they improve noncognitive functioning in the school environment as ap-  
399 plied to preschool experiences of any type. Program design matters in exploring the  
400 impacts of educational programs.

401 Overall summaries of the literature also confirm the importance of early child-  
402 hood interventions on behavioral or socioemotional change. Nores and Barnett  
403 (2010) reviewed a total of 38 studies reviewing 30 interventions in 23 countries that  
404 had applied quasiexperimental or random assignment designs. They took into con-  
405 sideration the type of intervention, sample size, study design and duration, country,  
406 target group, subpopulations, and dosage of interventions. They found both cogni-  
407 tive benefits and behavioral benefits. Camilli et al. (2010) undertook a meta-anal-

408 ysis of 123 comparative studies of early childhood interventions. The evaluation  
409 of all programs in the review had been designed using experimental principles. Al-  
410 though the largest effects were found for cognitive outcomes, preschool experience  
411 was also found to be associated with student's social skills and school progress.

412 Duncan and associates (2007) used six longitudinal data sets to estimate the links  
413 between academic, attention, and socioemotional skills at school entry and subse-  
414 quent school reading and math achievement. Attention-related skills refer to task  
415 persistence and self-regulation or EF. We do not know the content of the preschool  
416 experience, so these measures are recorded at school entry. They found math skills  
417 to show the greatest predictive power, followed by reading and attention skills. As  
418 with the Magnuson et al. (2007) study, the focus was on participation in preschool,  
419 but not on specific programs that focus on noncognitive skill development, as did  
420 The Tools of the Mind curriculum. Duncan and Magnuson (2011) also find impor-  
421 tant relations between both early childhood cognitive scores and social behavior on  
422 later educational outcomes and criminal involvement.

423 The most extensive evaluation of the direct study of the teaching of social and  
424 emotional skills and their impact is found in Durlak et al. (2011). This work is based  
425 upon a meta-analysis of 213 school-based social and emotional learning (SEL) pro-  
426 grams from kindergarten through high school, studies encompassing 270,000 chil-  
427 dren overall from ages 5–18. Only intervention studies that had control groups were  
428 included. Outcomes included six criteria:

- 429 • *Social and emotional skills*—includes evaluations of different types of cog-  
430 nitive, affective, and social skills related to such areas as identifying emotions  
431 from social cues, goal setting, perspective taking, interpersonal problem solving,  
432 conflict resolution, and decision making.
- 433 • *Attitudes toward self and others*—includes positive attitudes about the self,  
434 school, and social topics, including self-perceptions (e.g., self-esteem, self-  
435 concept, and self-efficacy), school bonding (e.g., attitudes toward school and  
436 teachers), and conventional (i.e., prosocial) beliefs about violence, helping oth-  
437 ers, social justice, and drug use.
- 438 • *Positive social behavior*—includes outcomes such as getting along with others  
439 derived from the student, teacher, parent, or an independent observer on the basis  
440 of daily behavior as opposed to hypothetical situations.
- 441 • *Conduct problems*—includes measures of different types of behavior problems,  
442 such as disruptive class behavior, noncompliance, aggression, bullying, school  
443 suspensions, and delinquent acts.
- 444 • *Emotional distress*—includes internalized mental health issues. These included  
445 reports of depression, anxiety, stress, or social withdrawal, which could be pro-  
446 vided by students, teachers, or parents.
- 447 • *Academic performance*—includes standardized reading or math achievement  
448 test scores from such measures as the Stanford Achievement Test or the Iowa  
449 Test of Basic Skills, and school grades in the form of students' overall grade  
450 point average (GPA) or their grades in specific subjects (usually reading or  
451 math). Only data drawn from school records were included.

452 Meaningful effect sizes were found for all six criteria: social and emotional skills,  
453 0.57; attitudes, 0.23; positive social behavior, 0.24; student conduct problems,  
454 0.22; emotional distress, 0.24; and academic performance, 0.27. Thirty-three of  
455 the academic performance studies had follow-up evaluations of at least six months  
456 after the intervention ended, with a median follow-up time of about one calendar  
457 year. All effect sizes continued at statistically significant levels, with the effect  
458 size for academic performance at 0.32 for the subgroup, suggesting that develop-  
459 ment of social and emotional skills have particular salience for improving student  
460 achievement.

461 A reasonable summary of this literature is that noncognitive skills can be taught  
462 through purposive interventions and that they can make a difference for many valu-  
463 able social/behavioral outcomes and for student achievement. The latter is an im-  
464 portant conclusion because not only are these outcomes important in themselves,  
465 but they also appear to have a positive impact on achievement. In the Durlak et al.  
466 (2011) study, the average effect size among studies is adequate to raise standard-  
467 ized student achievement scores by 11 percentiles. This is equivalent to an increase  
468 of PISA scores by about 30 points—the difference between the United States and  
469 higher-scoring Canada, and a rise in rankings from 17th to 5th place, or from 14th  
470 to 3rd place if we exclude cities or city-states Shanghai, Hong Kong, and Singapore.  
471 While this may not be a simple matter of policy, it does provide a framework for  
472 considering the potential of noncognitive interventions.

### 473 *Schooling and Labor Market Effects*

474 Without question, the scholar who has done the most to develop an understanding  
475 of the role of noncognitive skills in educational and economic outcomes is James  
476 Heckman of the University of Chicago, aided by his colleagues.<sup>3</sup> Heckman has  
477 not only called attention to the importance of noncognitive skills, but has worked  
478 with psychologists and neurologists to estimate optimal time patterns of invest-  
479 ment between development of the different types of skills and their impact on labor  
480 market returns (Knudsen et al. 2006). His masterful article with Flavio Cunha is  
481 considered to be the most ambitious and sophisticated attempt to both formulate a  
482 theory of optimal investment between cognitive and noncognitive skills from birth  
483 to the labor force, but also to apply the model to a specific longitudinal data set to  
484 measure the impact of cognitive and noncognitive skill development on earnings  
485 (Cunha and Heckman 2008). The authors create a battery of noncognitive scores

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<sup>3</sup> Heckman has produced most of the important scholarship on this subject and has continued his program to deepen understanding of the role of noncognitive skills. It would take pages to list all of his contributions. However, it would be helpful to review the citations to Heckman and colleagues in the bibliography of the masterful article by Borghans et al. (2008a). Heckman's role is central to the content of the symposium on "The Noncognitive Determination of Labor Market and Behavioral Outcomes," XVII (4).

486 from their data set focused on an antisocial construct using student anxiety, head-  
487 strongness, hyperactivity, and peer conflict to go along with cognitive test scores in  
488 this analysis. Based upon the psychological, neurological, social, and other aspects  
489 of child development, they model the developmental path and estimate the impact  
490 of investments in cognitive skill and noncognitive skill on high school graduation  
491 and earnings (at age 23) at three different periods during the span from age 6–13.  
492 As the child ages, the impact of investment returns shifts markedly from cognitive  
493 skills at the earlier ages (6–9) to noncognitive skills during the later period.

494 Clearly, this analysis, if it stands up to replication, has profound implications for  
495 school policy and the construction of educational programs. The work of Heckman  
496 and his students stands as a milestone in considering the optimal mix of interven-  
497 tions and policy implications for enhancing human development through a combi-  
498 nation of appropriate strategies of both cognitive and noncognitive skills. This work  
499 also seems to correspond in many of its assumptions with the attempt to create a  
500 unified theory of child development by Sameroff (2010), suggesting that the lead-  
501 ing edge of this research is moving in similar directions. As with the program of  
502 Heckman, Sameroff has developed a conceptual approach that interconnects the  
503 individual and context in a dynamic manner.

504 Perhaps the best single source on the role of noncognitive skills and the economy  
505 is the symposium on “The Noncognitive Determinants of Labor Market and Be-  
506 havioral Outcomes” (2008).<sup>4</sup> This unusually focused volume contains an article by  
507 Borghans et al. (2008b) that analyzes tradeoffs in roles of caring and directness in  
508 jobs that have different interpersonal requirements. Caring requires cooperation,  
509 whereas directness requires clear communication. The returns to these attributes  
510 depend upon relative supply and demand. The authors find that returns to these  
511 roles, which are held in different combinations by different individuals, match their  
512 assignment models. Articles by Fortin (2008), Krueger and Schkade (2008), Segal  
513 (2008), and Urzua (2008) address other labor market consequences related to non-  
514 cognitive skills and roles of workers as well as impacts of noncognitive skills of  
515 students.

## 516 Noncognitive Variables

517 There exist so many concepts, constructs, and names for the personality and social  
518 and behavioral characteristics that are referred to as noncognitive that I will not  
519 allocate much space to attempting to list them or categorize them. The most com-  
520 prehensive analysis of personality and its roles in labor markets, health, crime, and  
521 civic behavior is that of Almlund et al. (2004).<sup>5</sup> However, it is important to provide

<sup>4</sup> Also see the papers presented at the recent IZA Workshop: Cognitive and Non-Cognitive Skills, January 25–27, Bonn, Germany. Available at: <http://www.iza.org/link/CoNoCoSk2011>.

<sup>5</sup> This is an overwhelmingly ambitious exercise to map personality traits into economic modelling.

522 at least a glimpse of how they have been referred to and used in the psychological  
523 literature.

### 524 *The Five-Factor Model*

525 For at least the last two decades, the five-factor model of personality has been used  
526 to relate noncognitive skills to academic achievement, educational attainment, and  
527 other outcomes. The history is one in which an accumulation of different hypoth-  
528 eses and empirical studies were used to create statistical factor analytic dimensions  
529 by independent researchers (Digman 1990). The consolidation of many different  
530 dimensions of personality into the five-factor model was an attempt to find a basic  
531 structure for what was a highly disorganized and idiosyncratic set of measures and  
532 constructs. Accordingly, these have been considered to be the basic structure under-  
533 lying all personality traits and have been used to integrate a variety of findings in  
534 personality psychology.

535 The Big Five factors are:

- 536 1. *Openness*—inventive and curious as opposed to consistent and cautious
- 537 2. *Conscientiousness*—efficient and organized as opposed to easygoing and  
538 careless
- 539 3. *Extraversion*—outgoing and energetic as opposed to solitary and reserved
- 540 4. *Agreeableness*—friendly and compassionate as opposed to cold and unkind
- 541 5. *Neuroticism*—sensitive and nervous as opposed to secure and confident

542 These categories have been used in many studies to predict behavior and are promi-  
543 nent in the massive review by Almlund et al. (2011). An example of a study that  
544 explores the relation between the Big Five and academic outcomes is Nettle and  
545 Robins (2007). Four different university student samples were used in the study.  
546 After controlling for high school GPA and SAT scores, the Big Five were tested,  
547 but only the dimension of “conscientiousness” was found to predict college GPA.  
548 SAT verbal score was predicted by “openness.” The researchers also found that  
549 academic effort and perceived academic ability served to mediate the conscien-  
550 tiousness-SAT relationship, independent of academic achievement.<sup>6</sup> An example  
551 of the use of the Big Five for a measure of workplace productivity is the study of  
552 Neuman and Wright (1999). These authors studied the relation between personality  
553 characteristics of 316 full-time human resource representatives at local stores of a  
554 large wholesale department store enterprise. They found that “agreeableness” and  
555 “conscientiousness” predicted peer ratings of team member performance beyond  
556 controls for job-specific skills and general cognitive ability.

557 Promising work on the further development of noncognitive constructs and mea-  
558 sures is being undertaken by the Research Division of Educational Testing Ser-

<sup>6</sup> From an economist’s perspective, there would be concern for problems of endogeneity in use of some of the explanatory variables.



559 vice (Kyllonen et al. 2008) in Princeton, NJ. This work focuses on both personality  
560 characteristics and motivation, reviewing studies that link them to educational out-  
561 comes. Their work considers various measurement approaches and also documents  
562 particular interventions in developing certain personality facets that lead to higher  
563 achievement. The report develops an approach to implement a comprehensive psy-  
564 chosocial skills assessment at middle school and high school levels. At this time,  
565 this report is protected as proprietary and its specific contents and findings cannot  
566 be cited, although I expect that it might be released in modified form in the near  
567 future.

## 568 **Summary and Implications for Educational Assessments**

569 Modern societies demand much of their members, and fostering competence in  
570 meeting these demands must be a high social priority. Among all of the vehicles for  
571 socializing the young, schools are a very powerful one because of the considerable  
572 time spent there and the peculiar functions of schools to prepare the young in many  
573 ways for adulthood. Clearly knowledge and cognitive functioning are an impor-  
574 tant goal of schools and provide crucial skills for creating productive workers and  
575 citizens. But noncognitive or behavioral/social skills and attitudes are also crucial  
576 and of at least the same level of importance. Even with the same cognitive achieve-  
577 ment, differences in effort, self-discipline, cooperation, self-presentation, tolerance,  
578 respect, time management, and other noncognitive dimensions form both healthy  
579 character and contribute to productive relations in workplaces, communities, fami-  
580 lies, and politics.

581 To a large degree, the almost singular focus on test score performance in educa-  
582 tional assessments at both domestic and international levels is not without founda-  
583 tion. The cognitive domains tested are important determinants of both educational  
584 outcomes and life chances, the measurement technologies are well developed, and  
585 the process of assessment of cognitive skills is parsimonious in that a valid sample  
586 of cognitive knowledge and behavior can be obtained and evaluated at low cost. But  
587 I have emphasized that the assumptions that cognitive skills are all that counts, and  
588 that they have singular influence on producing healthy and productive adult person-  
589 alities, goes well beyond the evidence. Although they are important determinants  
590 of productivity and income at both individual and societal levels, empirical studies  
591 show that their measurable influence is far more modest than generally assumed.  
592 Moreover, their impact does not seem to be rising despite the conventional wisdom.  
593 Employers who indicate skill shortages place as much or more emphasis on getting  
594 workers with proper attitudes and social behaviors as cognitive competencies. The  
595 studies of Heckman and colleagues show that the connections between noncogni-  
596 tive skills and workplace productivity are of comparable importance overall and of  
597 even greater importance than cognitive skills in the productive development and  
598 influence on wages and graduation of older children.

599 Cunha and Heckman (2010, p. 401) conclude that the noncognitive variables con-  
600 tribute to the impact of cognitive variables on earnings, but there is weak evidence of  
601 the reverse.<sup>7</sup> Thus, there are at least three reasons that the singular use of academic  
602 achievement measures to predict economic productivity and growth are overstated  
603 when noncognitive measures are omitted. The first is that academic achievement is  
604 correlated with noncognitive attributes and serves as a proxy for them when predict-  
605 ing economic outcomes, overstating purely cognitive effects when noncognitive  
606 variables are omitted. The second is that noncognitive attributes are not merely  
607 correlated with cognitive attributes, but contribute to cognitive outcomes. The third  
608 is that aggregated attempts to connect academic test scores with economic growth  
609 at the country level suffer the same kind of upward bias that Hanushek et al. (1996)  
610 stress when criticizing upward bias in aggregate estimates of educational production  
611 functions. On this basis it appears that the dramatic and highly publicized extrapola-  
612 tions by Hanushek and Woessman (2008) of contributions to economic growth of  
613 international achievement results among countries overstate the impact of the tests  
614 on economic output, possibly by a large magnitude.<sup>8</sup> Unfortunately, the promise of  
615 massive gains in economic output of even modest gains in test scores have been dis-  
616 seminated widely and taken seriously; even though those administering policy are  
617 not aware or knowledgeable about the degree to which upward bias is present in the  
618 reported results and their policy extrapolations.

619 Far from being harmless, the obsessive focus on test scores and the omission  
620 of the noncognitive impact of schools can provide far-reaching damage. In recent  
621 years, in the United States and other countries, there is an attempt to marshal evi-  
622 dence-based policies. But the evidence that is presented is limited to test score  
623 comparisons with the explicit or tacit implication that test scores are the crucial  
624 determinant of labor force quality. This message places pressure on schools by citi-  
625 zens and government to focus exclusively on raising test scores. In particular, pres-  
626 sures are placed on the schools through accountability sanctions to raise test scores  
627 in the limited domains and measures used in the national and international assess-  
628 ments, usually test scores in reading, mathematics, or sciences. Schools are pressed  
629 to use their time and resources to improve scores on these subjects at the expense  
630 of other activities and subjects including noncognitive goals. Yet other goals may  
631 be as important or more important in the long run in terms of creating productive,  
632 equitable, and socially cohesive societies and economic growth (Gradstein and Just-  
633 man 2002).

634 The “evidence-based” arguments have led to a singular focus on a cognitive  
635 achievement gap in the No Child Left Behind legislation, leading schools to nar-

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<sup>7</sup> As a more general proposition I would leave this as an open question. Some four decades ago I used the Coleman data to estimate the determinants of multiple school outcomes in a model that allowed for simultaneous equations estimation (Levin 1970). The results of that model estimation suggested reciprocal relationships where motivation and sense of efficacy influence student achievement and are also influenced by student achievement.

<sup>8</sup> Hanushek has responded that even if this is true, the magnitude of the gains in income are so large that even enormous biases still leave very large unrealized gains.

636 row their curriculum and focus on test preparation as a major instructional strategy  
637 (Rothstein et al. 2008). It is difficult for an evidence-based policy to embrace non-  
638 cognitive measures when the assessment practices exclude them from national and  
639 international studies. Even the obsession with the test score gap among races ob-  
640 scures the potential noncognitive impacts of schooling. For example, Fortin (2008)  
641 found the effects of noncognitive ability to be stronger for blacks than whites on  
642 labor market outcomes and a particularly strong predictor of the black-white gap for  
643 males in their incarceration rates.

644 Singular focus on the cognitive test scores can also introduce teacher policies  
645 that ignore the importance of noncognitive skills and fail to value roles of teach-  
646 ers and schools in the noncognitive domain. For example, many states and local  
647 school districts in the United States have adopted a value-added approach for teacher  
648 policy where student test score gains associated with individual teachers are the  
649 basis for hiring, retaining, and remunerating teachers. With the recent cuts in public  
650 funding, school districts are considering layoffs of teachers based upon the value-  
651 added metric. But in addition to the serious methodological issues surrounding the  
652 calculation of value-added for each teacher (Corcoran 2010; Harris 2009), there is  
653 an even more fundamental question. Why has the purpose of schooling and teacher  
654 productivity been reduced to the gains on narrowly construed math and verbal tests  
655 if there are so many other results that we expect of schools, including noncognitive  
656 outcomes? Even if there is a tradeoff between teacher effectiveness on cognitive  
657 and noncognitive skill production, both must be taken account of in educational  
658 policy. That is the case for incorporating noncognitive skill measurement in both  
659 large-scale and small-scale assessments.<sup>9</sup>

## 660 *Next Steps*

661 To incorporate noncognitive skills into assessments is a major challenge. As Heck-  
662 man and Rubinstein (2001) concluded in their study of the GED 10 years ago:

663 We have established the quantitative importance of noncognitive skills without identifying  
664 any specific noncognitive skill. Research in the field is in its infancy. Too little is un-  
665 derstood about the formation of these skills or about the separate effects of all of these diverse  
666 traits currently subsumed under the rubric of noncognitive skills (p. 149).

667 Fortunately, the research has exploded on this topic. Just seven years after the publi-  
668 cation of this bleak statement, Cunha and Heckman (2008) were able to identify and  
669 employ specific noncognitive measures in existing data sets that could be used for  
670 analysis followed by an exceedingly productive exploration emerging from Alm-  
671 lund et al. (2011) and Borghans et al. (2008). As mentioned above, Kyllonen et al.  
672 (2008) have developed rich literature reviews of noncognitive skills, including their

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<sup>9</sup> This has been recognized increasingly on both sides of the Atlantic. See Brunello and Schlotter (2010) for a report prepared for the European Commission.

673 measurement and predictive values, and linked these to specific school interven-  
674 tions that might raise noncognitive performance in key areas.

675 My recommendation is to build on these efforts by selecting a few noncogni-  
676 tive skill areas and measures that can be incorporated into research on academic  
677 achievement, school graduation, postsecondary attainments, labor market out-  
678 comes, health status, and reduced involvement in the criminal justice system in  
679 conjunction with the standard academic performance measures. The Big Five are  
680 certainly leading candidates, with guidelines already suggested in the review by  
681 Almlund et al. (2011). Structural models and quasiexperimental designs might be  
682 used to understand the interplay of cognitive and noncognitive skills in explaining  
683 particular outcomes for specific demographic groups. At some point, we should  
684 learn enough to incorporate specific noncognitive measures into both small-scale  
685 and large-scale assessments that can lead to a deeper understanding of school ef-  
686 fects and school policy.

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